

“All Care, No Responsibility” policy

Disclaimer:

Monash Glass (hereinafter referred to as "we," "us," or "our") provides glass-related services to customers. This "All Care, No Responsibility" policy outlines the terms and conditions under which we undertake work on customers' glass. By using our services, you (the "Customer") acknowledge and agree to the following terms:

- 1. Customer Responsibility:** We will exercise all reasonable care and skill when providing our services. However, the Customer acknowledges that any work undertaken on their glass is done so at their own risk.
- 2. Assessment and Inspection:** Prior to any work being performed, we will assess and inspect the glass to the best of our ability to identify any major damage. However, we cannot guarantee the absence of minor damage that may not be readily apparent during our inspection.
- 3. No Warranty or Guarantee:** We do not provide any warranties or guarantees, either expressed or implied, regarding the results of our services or the durability of the glass. This includes but is not limited to warranties of merchantability or fitness for a particular purpose.
- 4. Liability Limitation:** To the fullest extent permitted by law, we shall not be liable for any direct, indirect, incidental, consequential, or special damages, including but not limited to damages for loss of use, loss of profits, or any other losses arising from the use or inability to use our services.
- 5. Indemnification:** The Customer agrees to indemnify and hold Monash Glass, its employees, agents, and representatives harmless from and against any claims, demands, losses, liabilities, damages, costs, and expenses, including legal fees, arising out of or in connection with the use of our services.
- 6. Compliance with Laws:** The Customer agrees to comply with all applicable laws and regulations concerning glass products and services, including but not limited to safety standards and building codes.
- 7. Modification of Terms:** We reserve the right to modify or update this "All Care, No Responsibility" policy at any time. Any changes will be effective immediately upon posting on our website or other communication channels.

By using our services, the Customer acknowledges that they have read, understood, and agreed to the terms and conditions outlined in this "All Care, No Responsibility" policy.